

### Draft Housing Recovery Plan V3

Desired Outcome	What do we need to do?	How will we measure success?	Who will lead/ be involved?	By when?
<b>Prevention – End Revolving Door of Homelessness</b>				
<p>People threatened with homelessness are identified quickly and supported to prevent them becoming homeless.</p>	<ul style="list-style-type: none"> <li>• Promote information to landlords to increase awareness of the support and advice services available to tenants to help them sustain their tenancies.</li> <li>• Ensure pathways/services are understood by all partners and agencies. Through information sharing/team briefings.</li> <li>• Actively engage with people threatened with homelessness, explore potential outcomes and identify support and housing needs.</li> <li>• Provide/facilitate support to prevent people becoming homeless (e.g. mediation, tenancy advice, financial support).</li> <li>• Explore with partners the opportunity to set up a fund to tackle the threat of potential</li> </ul>		<p>GCC</p> <p>RP's and support providers</p>	

	<p>homelessness, through for example a deposit scheme/rent in advance.</p> <ul style="list-style-type: none"> <li>➤ Examine existing funding streams to see if they can be repurposed.</li> <li>➤ Track spending/outcomes to demonstrate cost effectiveness.</li> </ul>			
	<ul style="list-style-type: none"> <li>• Following the immediate Covid-19 crisis, evaluate the Complex Case Cell and consider what form it could be taken forward in.</li> </ul>		Gloucestershire County Council	
	<ul style="list-style-type: none"> <li>• Review the existing housing advice service with a view to re-purposing it to support this outcome more effectively.</li> </ul>		GCC	
<p>Increased understanding of cohorts that are homeless (including rough sleepers) or threatened with homelessness and the reasons they become homeless.</p>	<ul style="list-style-type: none"> <li>• Track experience of rough sleepers, their reasons for homelessness, and identify and implement actions needed to break the cycle of homelessness</li> <li>• Examine the strengths and weaknesses of current methods of data collection and identify gaps.</li> </ul>		<p>Gloucestershire County Council GCC RP's Support providers</p>	

	<ul style="list-style-type: none"> <li>• Identify partners who should contribute to this understanding and them into core contributors.</li> <li>• Establish what data is collected now, by whom, in what form and for what purpose.</li> <li>• Establish whether an external research project needs to be commissioned – particularly in relation to those threatened with homelessness.</li> <li>• Decide what data going forward is needed and from whom.</li> <li>• Share data between partners (subject to data protection).</li> </ul>			
<p>Establish clear understanding of what partners can offer to other stakeholders and their role – both accommodation and support.</p>	<ul style="list-style-type: none"> <li>• Consider a shared forum of commissioners/support providers/accommodation providers at operational level. Purpose to include: <ul style="list-style-type: none"> <li>➤ early asks for assistance.</li> <li>➤ establish linkages between partners.</li> </ul> </li> <li>• Review existing partnerships such as the Gloucester Homelessness Forum</li> </ul>		<p>GCC  RP's and support providers  Gloucestershire County Council</p>	

	to see if it is fit for purpose and could take on this role.			
Reduce homelessness from the private rented sector by intervention at an early stage.	<ul style="list-style-type: none"> <li>Establish a "liaison service" to provide low level support/advice to people in the private rented sector.</li> </ul>		GCC	
Low level/medium level support gap addressed.	<ul style="list-style-type: none"> <li>Establish: <ul style="list-style-type: none"> <li>➤ What low level/support is available now</li> <li>➤ What is needed?</li> <li>➤ Who can offer it?</li> <li>➤ How can it be funded?</li> <li>➤ Share outcomes and knowledge about both existing and proposed services with partners.</li> </ul> </li> </ul>		Gloucestershire County Council GCC Support providers	
<b>Pathways to permanent housing</b>				
Reduced barriers to access via choice based lettings/allocation processes to social housing for those who have historically been marginalised.	<ul style="list-style-type: none"> <li>Examine what the barriers are (previous arrears/anti-social behaviour).</li> <li>Understand barriers and channel appropriate solutions.</li> <li>Review Choice based lettings processes to ensure they are not</li> </ul>		Homeseeker Management Board GCC/other district Councils RP's Customers	

	<p>excluding/biased against specific groups.</p> <ul style="list-style-type: none"> <li>• Housing providers to review their policies and approach to risk.</li> </ul>			
<p>Cohort within hotels and those newly presenting as homeless are segmented according to support needs: floating support/intensive support/can go straight to general needs housing.</p>	<ul style="list-style-type: none"> <li>• Continue on-going process of understanding cohort. Numbers latest.</li> <li>• Work with partners to ensure that plans are put in place for re-housing.</li> <li>• Partners identify accommodation</li> <li>• Partners offer flexibility in allocation criteria.</li> </ul>		<p>Gloucestershire County Council GCC RP's and support providers</p>	
<p>Practical and other essential support measures are in place</p>	<ul style="list-style-type: none"> <li>• Substance and alcohol mis-use services are in place.</li> <li>• Establish joint working arrangements to access furniture for properties that could be made available to homeless individuals.</li> <li>• Shared understanding of being "tenancy ready" developed.</li> </ul>		<p>Gloucestershire County Council/GCC  RP's and support providers</p>	

	<ul style="list-style-type: none"> <li>• Decide if “training flats” are an option.</li> <li>• Establish arrangements to ensure other ancillary services are in place such as money advice/life skills.</li> </ul>			
Sufficient and suitable temporary supported housing is in place for those who need it.	<ul style="list-style-type: none"> <li>• Identify gaps in temporary supported housing provision for specific cohorts.</li> <li>• Identify funding opportunities</li> <li>• Commission suitable accommodation with support.</li> </ul>		<p>Gloucestershire County Council/GCC</p> <p>RP's and supported housing providers</p>	
Increase in number of households accommodated through “housing first’ or ‘housing led’ model	<ul style="list-style-type: none"> <li>• Evaluate social impact bond.</li> <li>• Replace/extend social impact bond? Or other model.</li> <li>• Put in place mechanism for replacement or extension.</li> </ul>		<p>Gloucestershire County Council/GCC</p> <p>P3/CCP</p> <p>GCH/Riverside/ Rooftop</p>	
<b>Existing Stock</b>				
Supply of private rented accommodation available to homeless households is increased.	<ul style="list-style-type: none"> <li>• Contact all HMO's and portfolio landlords to identify vacancies and possible referrals.</li> <li>• Promotional material for landlords about incentive scheme and wider comms.</li> </ul>		GCC, letting agents, private landlord organisations	

	<ul style="list-style-type: none"> <li>• Organisations to explore what support they could offer to help encourage landlords and sustain tenancies.</li> <li>• Process for establishing and monitoring existing and future vacancies availability in private rented stock.</li> </ul>			
Number of homes purchased and number leased from the private sector are increased.	<ul style="list-style-type: none"> <li>• Determine target number of units, specification and funding available</li> <li>• Explore opportunities arising from private landlords exiting the market (Contact lettings agents/Landlord forum etc).</li> <li>• Identify suitable units.</li> <li>• Establish standard lease.</li> <li>• Engage all relevant partners.</li> </ul>		GCC RP's/P3 and other supported housing providers	
RP stock that is no longer fit for purpose is brought in to use/remodelled.	<ul style="list-style-type: none"> <li>• Identify stock.</li> <li>• Identify need/numbers</li> <li>• Build on existing schemes.</li> <li>• Identify funding sources.</li> <li>• Prioritise and deliver opportunities.</li> </ul>		GCH Riverside Other RP's	

Existing temporary accommodation schemes are fit for purpose.	<ul style="list-style-type: none"> <li>• Relevant stock identified.</li> <li>• Review vacancy rates.</li> <li>• Plan put in place/financing identified.</li> <li>• Prioritise projects (some already identified).</li> </ul>		GCC Support providers	
Opportunities that arise from repurposing of the high street are taken advantage of to create more affordable housing.	<ul style="list-style-type: none"> <li>• Continuation of existing schemes.</li> <li>• Funding for new schemes.</li> </ul>		GCC	
Student accommodation is brought into use as temporary accommodation temporarily and/ or permanently repurposed.	<ul style="list-style-type: none"> <li>• Contact colleges/universities.</li> <li>• Local agents.</li> <li>• Explore Funding options.</li> </ul>		GCC/providers	
Tourist accommodation that may not survive the economic pressures is considered for use as temporary accommodation/permanent accommodation.	<ul style="list-style-type: none"> <li>• Tourist accommodation registration.</li> <li>• Publicise interest to local agents.</li> <li>• Explore funding opportunities.</li> <li>• Decide if opportunities are practical/cost effective to convert and meet need.</li> </ul>		GCC/providers	

Underused/available office/retail accommodation is considered	<ul style="list-style-type: none"> <li>Publicise interest to local agents.</li> <li>Explore funding opportunities.</li> <li>Consider capital funding loans/grants to landlords to re-purpose their accommodation in return for providing accommodation for homeless households.</li> <li>Decide if opportunities are practical/cost effective to convert and meet need.</li> </ul>		GCC/ housing providers	
<b>New Supply</b>				
Increase in RP stock through purchase of market ready new homes. Potential	<ul style="list-style-type: none"> <li>Identify opportunities to purchase new homes due to developers seeking to dispose of stock because of market conditions.</li> <li>Review suitability against AH standards.</li> <li>Identify and seek funding.</li> </ul>		Housing providers Developers  GCC	
Pod type housing via off site construction methods is evaluated and if supported put in place.	<ul style="list-style-type: none"> <li>Option evaluated.</li> <li>Compile list of suitable sites.</li> <li>Identify funding opportunities.</li> </ul>		Salvation Army Other partners GCC	

